



LIVING WITH YOUR RENOVATION

The builder needs a good working environment and communication so the job can progress without problems or delays with minimum disruption to you as a family. Good communication is key to a good renovation experience and a satisfying result.

BEFORE THE WORK BEGINS

- Discuss the builder's requirements for the work, including access to electricity and water on a regular basis
- Set clear rules of the house for the all the tradesmen that will be on site.
- Make sure if needed that council permits and approvals have been obtained.

BUILDER RESPONSIBILITIES

- Greenstone will make every effort to avoid disruptions and minimise the impact on your household.
- Your builder will let you know who the contact person is for your project, usually the site supervisor or the builder personally and they will keep you informed of what is happening.
- The contract should clearly outline the project schedule and deadlines to which your builder will work.
- Daily clean-up is part of the service and should be done by all tradesmen to keep a clean & safe site daily.

HOMEOWNER RESPONSIBILITIES

- You need to protect your valuables cover or move anything that may be damaged by dust. Move furniture, curtains, artwork and or any important items that may be in the way of the tradesmen. Also try to keep pets and children away from the work area.
- If you are choosing and or providing your own products make sure you have done that prior to the builder needing them such as flooring, lighting equipment, tiles and kitchen cabinets.
- Keep changes to a minimum. Variation documents are amendments to the contract and must be signed by both parties.
- you will be asked to make a number of smaller decisions as the work progresses. Make sure that your builder can reach you on short notice.
- Discuss your concerns as they arise.
- Provide payment as agreed upon in the payment schedule set out in the contract.
- Accept the unpredictable. Foul weather, unavailable products, unforeseen complications are all part of the renovation experience and will be dealt with by your builder in a professional manner.